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# ICC Natural Gas Pipeline Safety Policy Meeting

Communication with Emergency Responders and Public Officials

**Jackie Voiles – Senior Director, Regulatory Affairs**

**Scott Glaeser – Vice President, Gas Operations & Development**

**Gina Meehan-Taylor – Supervisor, Public Awareness**

**Rick Ward – East Peoria Assistant Fire Chief & Training Officer**

**May 6, 2014**



**Targeted Awareness**

## **Targeted Awareness Campaigns -Excavators & Contractors**

**Watch and Protect**  
**Face-to-Face Presentations**  
**Worker Beware**  
**JULIE/NIPA/SIPA Breakfasts**  
**Field Tiling Operators**  
**Plumbers**



## Targeted Awareness Campaigns - Emergency Responders & Public Officials

### Mailings

Annual mailing for Fire and Police

Public Official mailing every 3 years

### Annual Conferences

Mutual Aid Box Alarm Systems

Illinois Assoc. of Fire Prot. Districts

Illinois Public Safety Telecommunications Association

Illinois Emergency Management Association

Township Officials

Highway Commissioner's

### Various Intervals

Emergency Responder Critical Contact Materials

First Responder Training

Northern/Central and Southern IL Pipeline Association



## Face to Face with Emergency Responders and Public Officials



## AIC Materials Provided to Emergency Responders



- 🚒 Emergency phone number
- 🚒 Emergency procedures
- 🚒 Emergency Responder Brochure
- 🚒 Gas Supervisor contact information
- 🚒 Transmission pipeline maps and information
- 🚒 Picture of regulator station and locations
- 🚒 Picture of residential meter and shut off valve
- 🚒 Pictures of pipeline facilities NOT to operate
- 🚒 When and why to assist in removal of sewer manhole covers
- 🚒 Material Safety Data Sheets for Natural Gas and Odorant
- 🚒 Emergency Response Capabilities Report (to fill out and return)





**Ameren Illinois**  
Emergency Response Report

Date:

PUBLIC AGENCY INFORMATION			
Name		Emergency Phone (other than 911)	
Agency		Non-Emergency Phone	
Address		Email address	
Town		Website	

Area of Response Boundaries (i.e. Township, City, County)

EMERGENCY RESPONSE CAPABILITIES			
Has plans or can assist in public evacuations.	Yes		No
Can provide medical assistance.	Yes		No
Can provide ambulance service.	Yes		No
Can assist in directing traffic on public roadways.	Yes		No
Has fire fighting equipment suitable for oil, gas and liquid petroleum.	Yes		No
Has fire fighting equipment suitable for other types of fires.	Yes		No
Has earth moving equipment suitable for working with spill containment that can be mobilized to the site of the spill.	Yes		No
Personnel are trained for fighting oil, gas and liquid petroleum fires.	Yes		No
Utilizes the Incident Command System (ICS) in an emergency.	Yes		No
If no, how do you determine chain of command?			
Has a hazardous material spill contingency plan.	Yes		No
If HAZMAT trained, please indicate at what level			
<input type="checkbox"/> Awareness <input type="checkbox"/> Operations <input type="checkbox"/> Technician <input type="checkbox"/> Specialist <input type="checkbox"/> Supervisor			

Comments

## Emergency Response Capabilities Report



## Year-round presentations to variety of stakeholders

1	Start Time	Title	Audience Size	Audience Type	City	Event Category
312	09/11/2013 19:00	Clinton Gas Safety Presentation	45	ESDA/First Responders	Clinton	Safety -Gas
313	09/30/2013 18:00	Freeburg Gas Safety Presentation	60	ESDA/First Responders	Freeburg	Safety -Gas
314	08/10/2013 8:00	Lewistown Gas Safety Presentation	50	Children 7-12	Lewistown	Safety -Gas
315	01/15/2014 9:00	Springfield - School Energy Safety Demo	40	Children K-6	Springfield	Safety - Electric and Gas
316	02/14/2013 18:00	Springfield Kyle Finley's Live Line Demo Electric and gas Safety	65	ESDA/First Responders	Springfield	Safety - Electric and Gas
317	01/14/2013 8:00	Jacksonville Fire Dept Gas Safety	25	ESDA/First Responders	Jacksonville	Safety -Gas
318	02/13/2014 7:00	Pontiac - Prairie Central Coop Presentation	100	Civic Organizations	Pontiac	Safety - Electric and Gas
319	02/28/2014 17:00	Quincy - WGEM Quincy Home Show	2000	General Residential	Quincy	Safety - Electric and Gas
320	01/29/2014 13:00	Springfield - School Energy Safety Demo	45	Children K-6	Springfield	Safety - Electric and Gas
321	03/10/2014 18:00	Effingham Fire Dept Gas Safety	40	ESDA/First Responders	Effingham	Safety -Gas
322	05/07/2014 9:00	Galesburg - Touch a Truck Event	1500	Children K-6	Galesburg	Safety - Electric and Gas
323	02/14/2014 10:00	Bloomington - Energy Safety School Presentation Demo	90	Children K-6	Bloomington	Safety - Electric and Gas
324	05/21/2014 10:00	Atlanta - School Energy Safety Demo Presentation	30	Children K-6	Atlanta	Safety - Electric and Gas
325	02/13/2014 10:00	Decatur - School Energy Safety Demo	40	Children K-6	Decatur	Safety - Electric and Gas
326	03/08/2014 12:00	Elmwood - Storm Fundraiser Community Fun Day	300	General Residential	Elmwood	Safety - Electric and Gas
327	01/22/2014 10:00	Peoria Gas Training	15	Co-workers	Peoria	Safety -Gas
328	02/11/2014 13:00	Sherman Grade School Gas Safety	50	Children K-6	Sherman, Illinois	Safety - Electric and Gas
329	02/12/2014 13:00	Harristown - School Energy Safety Demo	28	Children K-6	Harristown	Safety - Electric and Gas
333	02/21/2014 10:00	Decatur - School Energy Safety Demo	38	Children K-6	Decatur	Safety - Electric and Gas
334	02/24/2014 8:30	Decatur - School Energy Safety Demo	24	Children K-6	Decatur	Safety - Electric and Gas
335	03/04/2014 12:00	Peoria - Woodrow Wilson School Safety Presentation	100	Children K-6	Peoria	Safety - Electric and Gas
336	03/13/2014 9:00	Springfield - Lincoln Magnet School Presentation	75	Children 7-12	Springfield	Safety - Electric and Gas
337	03/20/2014 9:00	Peoria - Roosevelt Magnet School 3rd Grade Safety Presentation	100	Children K-6	Peoria	Safety - Electric and Gas
338	03/27/2014 12:00	Delavan - Delavan School Safety Presentation	60	Children K-6	Delavan	Safety - Electric and Gas
339	04/10/2014 8:00	Washington - Central Intermediate School Safety Presentation	200	Children K-6	Washington	Safety - Electric and Gas
340	04/08/2014 12:00	Peoria - Roosevelt Magnet 4th grade Safety Presentation	75	Children K-6	Peoria	Safety - Electric and Gas
341	02/24/2014 18:00	Quincy Fire Dept Gas Safety	15	ESDA/First Responders	Quincy, Ill	Safety - Electric and Gas
342	02/26/2014 7:00	Danville Safety presentation	50	General Business	Danville	Safety -Gas
343	03/10/2014 10:00	East Peoria Gas Safety	60	ESDA/First Responders	East Peoria	Safety -Gas
344	03/12/2014 13:00	Centralia- Safety	200	Children K-6	Centralia	Safety - Electric and Gas
345	03/17/2014 18:00	Teutopolis Gas Safety presentation	20	ESDA/First Responders	Teutopolis	Safety -Gas
346	06/19/2014 8:00	Springfield Natural Gas Safety Illinois Assoc. of Fire Prot. Dist.	300	ESDA/First Responders	Springfield	Safety -Gas
347	04/02/2014 18:00	Beardstown Live Line Demo and Gas Safety	50	ESDA/First Responders	Beardstown	Safety - Electric and Gas
348	04/28/2014 19:00	Beckmeyer Natural Gas Safety	25	ESDA/First Responders	Beckmeyer	Safety -Gas
349	04/09/2014 13:30	Beardstown - Cargill's Employee Health & Safety Fair	1400	General Residential	Beardstown	Safety - Electric and Gas



## CONFERENCES

### OPPORTUNITY SET IN MOTION!



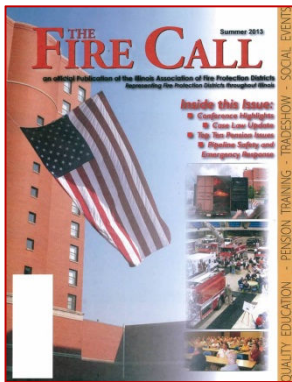
**MABAS  
Annual  
Conference**

Informational  
Booth

Pipeline  
Emergency  
Response  
Class

Lunch and  
Learn with  
911  
Operators

**911 Annual  
Conference**



3 hour class in 80 hour  
911 Operator training  
3 x a Year

Presentation for St.  
Clair County 911  
Managers

Informational Booth and  
Pipeline Emergency  
Response Class



Informational Booth and  
Pipeline Emergency  
Response Class

Pipeline Safety and  
Emergency Response  
article in Fire Call  
magazine

**IAFPD Annual Conference**





### Comment Identifier une Fuite de Gaz Naturel Éventuelle

**ÊTRE COUTER**  
Si vous entendez un sifflement ou un rugissement, il pourrait y avoir une fuite de gaz naturel.

**SENTIR**  
Le gaz naturel a une odeur semblable à celle d'un oeuf. Nous ajoutons un puanteur à notre système pour assurer la sécurité, donc s'il vous plaît appelez si vous sentez une fuite.

**VOIR**  
Si vous voyez une zone de végétation morte, la poussière ou de l'eau bouillonnante, ceci pourrait être une fuite de gaz.



**Cargill in Beardstown  
French & Spanish -  
2100 employees**

## ACTIONS MATTER

Community Outreach  
Making A Difference



**What Does the Fairmont City Fire House, A Lightning Bug and A Gas Sniffing Dinosaur All Have in Common?**

It's simple, bring them all together and you get another example of how Ameren Employees are making a difference in the communities that we serve.

On Wednesday, October 8<sup>th</sup>, Ameren employees went to visit the Fairmont City Fire House and participate in their Annual Fire Prevention week and Open House.

The message was clear: Be safe around electricity and natural gas.



Gina Meehan, Utility Public Awareness Specialist, gave natural gas safety tips to a packed house. However, what is usually a normal presentation for Gina became a little challenging...Why, you ask? Well, a large portion of the audience did not speak English! The population of Fairmont City is primarily Hispanic. But that doesn't stop an AIU employee who is determined to spread the word about safety. Nope, not for one minute...There was an interpreter on hand to translate to the crowd what Gina was saying! Safety messages going out in two languages at one event...Wow!

And let's not stop there! Louie the Lightning Bug was played by Abbie Muniz, daughter of Ray and Trina Muniz. Trina is Supervisor Communications - STL. Her husband, Mayor of Highland, IL, Ray Muniz was raised in Fairmont City, IL. Trina and Abbie were right at home at the event.



At the evening's end, Fire Chief Bob Belba made Ameren employees honorary Fairmont City Fire Fighters and awarded them each a very nice shirt embroidered with Fairmont City Fire Department.



AIU + Community Partnerships = GREAT!



# Gas Safety Message Reminders



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## How to Identify a Possible Natural Gas Leak

**Hear**  
If you hear a hissing or a roar, it could be a natural gas leak.

**Smell**  
Natural gas has a distinct smell similar to a "rotten egg" smell. We add that stink to our system to keep you safe, so please call if you smell a leak.

**See**  
If you see an unusual area of dead vegetation, blowing dirt, or bubbling water, it could be a natural gas leak.

**811**  
Know what's below. Call before you dig.

**SMELL GAS? LEAVE FAST! Then Call Us at 1.800.755.5000. We Respond 24/7**

## SNIFFASAURUS

The strong smell of rotten eggs may indicate a natural gas leak. The chemical mercaptan is added to natural gas to produce this smell. Scratch the flame to get a whiff of its strange odor. A gas leak can be dangerous. Memorize the safety rules on the back of this card to protect yourself in the unlikely event of a gas leak.

**KEYS TO NATURAL GAS SAFETY:**  
**WHAT TO DO IN CASE OF A NATURAL GAS LEAK**

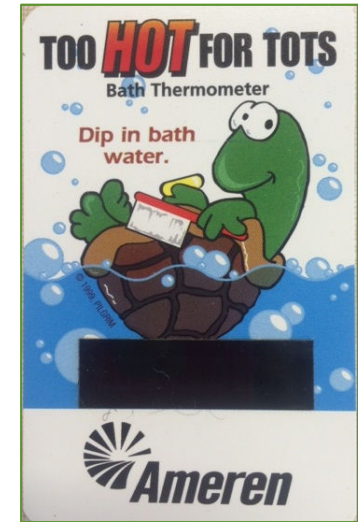
Leaking natural gas is dangerous. It can cause a fire or explosion. A natural gas leak is indicated by the strong smell of rotten eggs (the chemical mercaptan, which is added to natural gas). Here are safety rules to follow if you smell the strong odor of ethyl mercaptan.

**DO NOT:**

- Operate anything electrical or light a flame.
- Turn on or off the lights.
- Use the telephone.
- Turn on or off the television or radio.
- Turn on or off a flashlight.
- Turn on the gas range or other gas appliance.
- Strike a match.
- Open an automatic garage door.

**DO:**

- Exit the building immediately.
- Leave the door open on the way out.
- Leave the area immediately if you're outside.
- Go to another place and call the fire department or gas company to report the leak.
- Stay away until someone from the fire department, gas company or emergency agency says it's safe to return.



**Always be SAFE around natural gas**

**Remember:**

- For your safety, a "skunky" odor has been added to natural gas. If you notice the strong smell of rotten eggs inside a building, leave immediately. Then, call for help someplace else.
- There may be an underground leak if you see one or more of these warning signs: • a strong smell of rotten eggs coming from the ground, • dirt blowing from a hole in the ground, or • a ring of dead grass. Stay far away and call for help.
- To report a gas leak, call your gas utility, fire department or other emergency agency.

**Sniffasaurus®**  
the natural gas safety dinosaur



***FOCUSED ENERGY. For life.***